

Terms and Conditions

Welcome to Hamburg – Relocations Service Julia Strelow

1. Purview

The following terms and conditions are valid for all legal transactions between Welcome to Hamburg Relocationservice Julia Strelow (hereinafter referred to as agent) and their contract-partner (hereinafter referred to as client) from 01. June 2013. With the purchase of the agent's service the client declares his agreement with the agent's terms and conditions. All offers are non-binding, confidential and intended solely for use by the recipient determined. Vicarious agents are not entitled to enter into an oral agreement which differs from the current terms and conditions. Differing supplementary agreements, changes or additions are required to expressly in writing.

2. Object of a contract

Subject of the contract between client and agent are the individually compiled contracts or order confirmations. These include the contract services for the agreed prices and possibly the timeframe of the order. A contract will be concluded, if the client transmits a signed contract or direct offer via mail, fax or e-mail. One work contract doesn't exist at any time. The agent may act at the same time for several clients.

3. Realisation of the contract

The contract between the agent and the client then comes about, if the agent confirms the contract in writing. Before all offers of the agent are without engagement. A contract will not be concluded, if within one week the agent contradicts on the order.

4. Scope of Service

Nature and extent of the contractual obligations of the agent are governed by the written offer of the agent and the written confirmation of the client. On request the agent enables to the client anytime telephone or written insight into the status of order processing. The agent shall not be liable for time delays of the order, that have been caused by part of the client. A representation of the client or the beneficiary (with order of a company for one of their employees) by the agent in legal transactions that include legal obligations, in particular liability or payment from the client, is excluded. This is only possible if a corresponding expressly authorization is part of size of order.

5. Duties of the client

The client undertakes to use the documents provided by the agent solely for order-related purposes and in particular not to make them available to any competitor of the agent. The client undertakes to make the contractual payments on time, this also applies agreed advance payments of the client. In order to ensure an efficient workflow for both parties, the client will make every effort to support the agent to the best of their knowledge with the provision of the respective services by means of the provision of information and disclosures.

6. Terms of payment

The remuneration of the agent shall be based on the respective order. If there were additional services after the contract commissioned, they will be charged due to agreed fee separately. Expenses are refunded by invoicing. The agent reserves the right to demand a deposit of an appropriate size before execution. The remuneration of the agent is independent of others, by

a third party related claims against the client side. This applies in particular to claims that are caused by activities of the client. Fees for third parties, in particular fees, brokerage fees, commissions, etc. are not included in the services of the agent nor shall be reimbursed by him. If changes requested by the client are taken into account by the agent, then these additional costs incurred by the client will be charged. Payments by the client to the agent must be made within 14 days of the invoice date, unless otherwise agreed. Exceeding the payment period will be subject to the assertion of further claims interest rate of 3% above the current base rate of the European Central Bank demands.

7. Duration of the contract/cancellation

The contract shall start and end on the date which was personally and contractually agreed upon.

The agent may terminate the contract only for good cause, this is particularly present if the client violates obligations specified in § § 5 and 6. The client may terminate the contract at any time without adherence of notice-period. In any early termination of the contract, the agent may request payment in accordance with work progress. In addition, the agent can demand salary in the amount of 20% of the remaining contract value as compensation without proof for preparatory work.

8. Warranty

The client undertakes to examine the services provided by the agent and notify the agent of any defects in writing immediately. Apply to the services of the agent be accepted if the client has not challenged the deficiencies within 3 business days. In case of notice of a defect, the agent has 5 business days to rectify and remedy any deficiency. The rectification is excluded if the defect is due to incorrect or missing information and information from the client. If the repair fails twice, the client may order compensation this contract position lower. The claim for payment for services not rendered incorrectly remains.

9. Liability

Claims for damages against the agent shall be excluded unless they are based on intentional or grossly negligent behavior. There shall be no liability for any services of third parties. The agent shall assume no liability for all care for the correctness and completeness of information and data that are based on information provided by others, the agent is not liable for the accuracy of translations and oral transmissions. The liability for indirect, in particular damage to the assets, even in cases of slightly negligent violation of essential contractual obligations is excluded. A legally binding is not affected by these limitations.

10. Right of retention

Claiming a lien pursuant to § 273, 320 BGB by the client is excluded. The client may only set the agent's claims off with undisputed or legally established claims.

11. Privacy and confidentiality Obligation

For the duration of the contractual relationship and after its termination the agent binds himself to maintain silence about all confidential information. Personal information are allowed to be used for contractually agreed reasons only and can only then be made available to third parties if it is necessary for conducting the order.

Final clauses

Variations or amendments to these terms and conditions are to be agreed upon in written form. There are no side agreements to these terms and conditions. If one or more of the conditions in the premises were to be invalid, it does not have any effect on the validity of the remaining articles whatsoever. This also applies, if one part of a single regulation is invalid

and a different one is valid. In each case the invalid regulation has to be replaced by a regulation which is closest to the commercial interests of both parties and which does not contradict any contractual agreements.

German law applies to the contractual relationship of the parties. The choice-of-forum clause applies to domestic customers as well as to foreign customers. Place of fulfillment and jurisdiction for any services or court disputes is the place of residence of the agent only.